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Executive Officer**Scott Smith**
General Counsel**MEETING DATE:** September 9, 2026**10c** | Commission
Discussion**TO:** Local Agency Formation Commission
of Orange County**FROM:** Executive Officer
Policy Analyst I**SUBJECT:** OC LAFCO Post-Municipal Service Review Survey**BACKGROUND**

In April 2025, the Commission approved the 2025-2028 Work Plan, which established four goals to guide OC LAFCO'S activities during the three-year period. One of the goals included in the Work Plan is "Improve the Municipal Service Review (MSR) Process for Future MSRs," a goal previously identified as part of the Commission's 2022-2025 Work Plan. As part of this goal, staff was directed to develop and distribute a post-MSR survey to agencies after they complete the MSR. The survey is intended to gather feedback on agencies' experiences with the MSR process and help the Commission and staff identify components that may warrant enhancement, as well as those that should be maintained.

Following completion of the North MSR Region, staff distributed the post-MSR survey to the agencies included in the report to gather feedback on their experiences with the MSR process. The agencies included in the MSR are the Cities of Brea, Fullerton, La Habra, Placentia, Yorba Linda, the Placentia Library District, and the Yorba Linda Water District. To date, all agencies included in the MSR received the post-MSR survey. The survey polled the agencies on the following:

1. Was your agency notified by OC LAFCO in advance of the MSR process commencing?
2. Did OC LAFCO provide regular or sufficient communication throughout the MSR process?
3. How many hours were required of your agency's staff during the MSR process (i.e., meetings, other communication with OC LAFCO, and other activities deemed)?
4. Overall, how would you rate the MSR process?

5. Please provide general comments here on the MSR process. Comments provided are intended to assist OC LAFCO in improving or sustaining components of the MSR process (optional).

The chart below provides a summary of the responses provided by the agencies:

<u><i>Post-MSR Survey Responses Summary</i></u>			
Agency	Agency Responses	MSR Completed	<i>Future MSR Date</i>
North MSR Region	• Notified in advance. • Sufficient communication provided. • Less than 20/more than 30 hours of staff time required. • Very/Mostly collaborative process. • “Overall, the MSR process was smooth; RSG and OC LAFCO provided clarification when needed, and were quick in their responses. The Law Enforcement section of the MSR may benefit from additional consistency, such as the type of services provided/response times, rather than specific agency findings.” • “Outstanding. Smooth.”	August 2026	2031

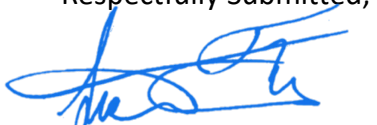
Next Steps

On August 12, staff distributed the survey to the North MSR Region agencies, with comments due by August 21, 2026. This review period is consistent with the timeline established in the Commission’s 2025-2028 Work Plan. The post-MSR survey will continue to serve as a useful tool for the Commission to receive direct feedback from cities and special districts regarding their experience with the MSR process, supporting one of OC LAFCO’S core statutory mandates. The responses will be used, where appropriate, to enhance components of the MSR process and maintain effective elements of the MSR process.

RECOMMENDED ACTION

This is a receive and file report and requires no action by the Commission.

Respectfully Submitted,


 LUIS TAPIA


 AIMEE DIAZ